



Getting started with specialty pharmacy

Sign up with Accredo Specialty Pharmacy for better health

If you take medication to treat a long-term or chronic health condition, Accredo Specialty Pharmacy can help make sure you get the drugs you need when you need them. They'll send your drugs directly to you and make sure you get refills when you need them.

Specialty drugs come in many forms like pills, liquids, injections (shots), infusions or inhalers for people with long-term health problems. These drugs often need special storage and handling, and may be given to you by a doctor or nurse.

Choose how to get started with Accredo

There are two ways to sign up:

- Call Accredo at 1-800-870-6419, Monday through Friday, 8 a.m. to 11 p.m. ET, and Saturday, 8 a.m. to 5 p.m. ET. Accredo will talk with your doctor to get your specialty drug prescription. You'll need this information when you call:
 - Your date of birth
 - Your address
 - Your phone number
 - Health plan member ID number
 - Medication name
 - Your doctor's name, address and phone number

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Never leave your home to get your medications again – get them delivered directly to you.

OR

- Ask your doctor to send your prescription and a copy of your health plan ID card to Accredo by:
 - Fax: 1-800-824-2642 (Note: Only the doctor may fax a prescription to Accredo. Faxes from members are not accepted.)
 - Phone: 1-800-870-6419
 - Electronically through ePrescribing

After you sign up

Accredo will call your doctor's office to check your insurance and contact information. They will also start the preapproval process, if needed. An Accredo nurse will call you if an evaluation is needed before your medication can be given. After that, Accredo will fill your prescription, checking for safety issues, such as drug interactions.

When your order is ready

Accredo must speak with you to get your approval for:

- Your out-of-pocket cost.
- Your approval to send your order.
- Set up for delivery to your home or doctor's office.*

You will also be able to speak with a nurse or pharmacist with any questions you might have.

When it's time for a refill, Accredo will call you to set that up as well.

* As allowed by law.

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